

EXHIBIT 16

From MLive.com : City adding more lime to Flint River water as resident complaints pour in

From: **Daugherty Johnson** <djohnson@cityofflint.com>

Date: Thu, Jun 12, 2014 at 9:51 PM

Subject: Re: From MLive.com : City adding more lime to Flint River water as resident complaints pour in

To: Jerry Ambrose <gambrose49@gmail.com>

Cc: Howard Croft <hcroft@cityofflint.com>

Got it.

On Jun 12, 2014 9:49 PM, "Jerry Ambrose" <gambrose49@gmail.com> wrote:

I am sure it will and I know you are all working hard to make this a complete success. However, knowing we were having problems with achieving our goal would have enabled us to control the message and not be in a defensive position...ie reacting to citizen complaints...

On Jun 12, 2014 9:40 PM, "Daugherty Johnson" <djohnson@cityofflint.com> wrote:

The decline to 25% was a result of several factors. Each day we tried different steps to get it higher. The process would then slip back or lose its proper chemical reaction at the higher flows.

The goal is to soften 100% of the flow but until we get our flow demand down 75% is the likely max. We are making adjustments as fast as possible within the process. The increase to 75% will have a marked improvement.

Duffy

On Jun 12, 2014 8:24 PM, "Jerry Ambrose" <gambrose49@gmail.com> wrote:

Why did we not know that we were treating only 25% of the water? We could have gotten ahead of this story! Is 75% the goal? Or 100%?

I thought you might be interested in this story: City adding more lime to Flint River water as resident complaints pour in,

http://www.mlive.com/news/flint/index.ssf/2014/06/treated_flint_river_water_meet.html

Sent via the MLive.com Android App.

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EXHIBIT
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